

Visitor Guidelines

ED and Outpatient Departments | Effective July 19'21 - Phase 3 Re-opening



All partners in care entering the hospital will be screened, and must:

 <p>Be COVID-19 negative, free of any symptoms, not have a test pending or been told to self-isolate</p>	 <p>Wear a hospital- provided procedure mask for the entire visit</p>
 <p>Not travelled outside of Canada in the last 14 days or had contact with a sick person who has travelled</p>	 <p>Perform frequent hand hygiene</p>
 <p>Not had close contact with a person who has or is suspected to have COVID-19 *this includes patients*</p>	 <p>Practice physical distancing (2m or 6ft from others)</p>
 <p>Review the education material when entering the hospital</p>	 <p>Wear the sticker identifying that they have been successfully screened</p>
 <p>Enter and exit through designated doors, and leave when asked to do so</p>	 <p>Stay in the patient's room during the visit, and do not visit other areas of the hospital</p>

If your loved one is a patient in the:

Outpatient Departments:

- Emergency Department
- Ambulatory Care (Oncology, Physiotherapy, Diabetes Education, etc.)
- Diagnostic Imaging
- Day Surgery

YOU WILL BE LIMITED TO ONE PARTNER IN CARE FOR THE DURATION OF YOUR VISIT.

*Please note:

- Please refrain from bringing in non-essential items such as food, drink, books and magazines. Please avoid removing your mask to eat/drink.
- Departments with specific requirements for support persons to pick up patients following appointments, etc. may have additional processes on top of these guidelines. Please check with your care team.
- At any time, staff may ask partners in care to adjust the duration of their visit or leave the department if appropriate physical distancing cannot be maintained or not following requirements.
- Consideration will be given to close relatives of a terminally ill patient who is near end of life or recently passed (limits will apply).
- Please communicate these restrictions to help us spread the word to other family members and friends.

Stay in touch with loved ones:

We want to make sure you can stay in touch with your family and friends during this time. The following alternatives are available:



Telephone

Dial main hospital number and press "0" to request EXT.



Free Wi-Fi

Bring your own device to stay in touch

For more information:

www.gmch.ca

www.nwhealthcare.ca